

0.000

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

PAYMENT COUPON

Account Number: 971051-00703

Amount Due By 10-15-99 .....\$37.47

CAR-RT SORT \*\*CR 44

W E WILSON  
2342 E 83RD ST H  
CHICAGO IL 60617-1917

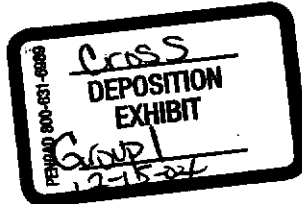
PEOPLES GAS  
CHICAGO IL 60687-0001

The Add-A-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, CHECK THE BOX and Add-A-Dollar to your payment. ☐ Thank you.

Amount Paid ..... \$  
If paying by mail, please allow 5 days for delivery.

Please do not write or stamp below this line.

339710510070310150080000374700003747



OFFICIAL FILE

I.C.C. DOCKET NO. 04-0642

Cross Dep EXHIBIT NO. 1

Witness

Date 12/15/04 reporter



Customer Inquiries: 1(866)556-6001

January 24, 2003

RE: 0-5000-2023-2293  
2342 E 83RD ST Hsc

W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

#### IMPORTANT NOTICE

Dear Customer:

Your gas bill is overdue. To maintain a good credit record, it is important to make timely payments.

Your total account balance with Peoples Energy is presently \$2,301.95, and \$2,111.58 of this amount is past due. To help you become current with your gas bills, you may be eligible for one of the following payment arrangements:

##### LEVELIZED PLUS

You will be billed for a "levelized" amount each month for up to six months, with a portion going toward your past due bills, and the remainder applied toward future bills. In order to take advantage of this option, you must first pay 10 percent of your total amount.

##### CURRENT PLUS

You will be billed for your current bill in full each month, plus a portion of your past due bill. This arrangement may extend to, but not beyond, next November. In order to take advantage of this option, you must first pay 10 percent of your total amount.

##### BUDGET PAYMENT PLAN

If all past due balances are paid in full, you may enroll in our Budget Payment Plan. Your monthly budget amount is based on projected gas costs and individual historical usage. By paying more than usual in the summer, you are building credit for the winter when more gas is used.

You may also pay your bill by credit card. Peoples Gas customers should call 1-888-256-6445 and North Shore Gas customers should call 1-888-256-6165.

##### FINANCIAL ASSISTANCE

For applications and requirements for the Low Income Home Energy Assistance Program (LIHEAP), Peoples Gas customers may contact the Community and Economic Development Association (CEDA) at 1-312-456-4100. North Shore Gas customers may contact the Lake County Community Action Project at 1-847-249-4330.

Our Share the Warmth program assists customers who are not eligible for LIHEAP. The Salvation Army administers the program. For the location of a Salvation Army office near you, call 1-773-725-1100.

Sincerely,

Peoples Energy

Ill. Commerce Commission  
1312 240-7000 Gas & Light

\$430 So.

in year

2342 E. 83rd St.  
Chicago Il. 60617  
Oct. 31-02

2008204

Gas Bill Mrs Smaps

Mrs or Mrs K Staley # prints  
Thank for calling, Mr C.  
Kirtzel was not trying not to pay  
But, Could not walk out with the  
Co. What to pay, since all of that  
Bill did not belong to him. over a period  
of time there has been interest added  
late fee's ect. until it was just too  
much for him, so it costing me money  
because I don't want to rent to some one  
& there is anything lacking such a hot-  
water ect. Please resolve this because  
young lady there has a new born & electric  
is high as well. here is the lease,  
and Co who went over building & billed me  
\$5.40. (Sincerely) Willie M. Wilson

Dec 21-00  
201 95

1800 TE 5 70 26  
368.86  
201.95  
525.81  
330 71  
Feb 21



August 17, 2001

RE: 7500021582728  
8430 S Burnham Ave FL 1

CHARLES KIRTDOLL  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

\*\*\*\* Final Notice \*\*\*\*

Your final bill of \$2,254.33, due 06-27-2001, for service used at the above address, remains unpaid, and is long past due.

Collection Action is Imminent

We must receive payment of the entire balance within 10 days from the date of this letter. Otherwise, you leave us no alternative but to refer this account to a collection agency.

The decision is yours. May we hear from you soon?

Customer Care  
(866)556-6001

Monday - Friday from 7:00 am to 7:00 pm

401 S. State Street

1455 N. Milwaukee Ave.

1920 E. 95th Street



December 22, 2000

RE: 7500021582728  
8430 S Burnham Ave FL 1

CHARLES KIRTDOLL  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

Account  
Balance: \$762.99

**PROTECT YOUR GAS SERVICE!**

To avoid disconnection of your gas service, please pay \$245.36 immediately.

If you have any questions regarding payment, you may call (312)240-7000 or come into one of our offices listed below.

If \$245.36 has been paid, please disregard this letter.

Monday - Friday from 8:15am to 5:00pm

401 S. State Street

1455 N. Milwaukee Ave.

1920 E. 95th Street

Reconnection Charges for gas service that has been disconnected:

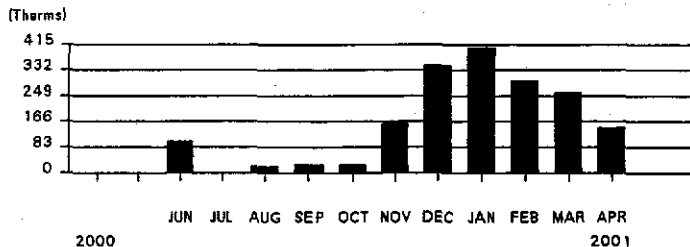
|                   |          |
|-------------------|----------|
| at the Meter or,  | ) 48.71  |
| Service Valve     | )        |
| the Meter Removed | ) 97.42  |
| at the Main       | ) 243.54 |

| Bill Date  | Account Number   | Payment Due Date | Amount Due |
|------------|------------------|------------------|------------|
| 04/24/2001 | 7 5000 2158 2728 | 05/16/2001       | \$2,170.36 |

**STOMER**

Name **Charles Kirtdoll**  
Account Number **7 5000 2158 2728**  
Service Address **8430 S Burnham Ave FL 1  
Chicago IL 60617-2016**  
Service Classification **Rate 1 - Small Residential Service**  
Heating Account **Yes**  
Next Meter Reading **May 23, 2001**

**SUMMARY OF USAGE**



**SUMMARY OF CHARGES**

**Payments And Charges Since Your Last Bill**

|                     |            |
|---------------------|------------|
| Previous balance    | \$1,976.28 |
| Late payment charge | 29.10      |
| Balance             | \$2,005.38 |

**Current Charges**

Customer Charge 9.45

|                              |             |                 |  |        |
|------------------------------|-------------|-----------------|--|--------|
| Distribution Charge          |             |                 |  |        |
| First 50 Therms              | \$ .36375 x | 50.00 Therms =  |  | 18.19  |
| Over 50 Therms               | \$ .11445 x | 105.37 Therms = |  | 12.06  |
| Environ Activities           | \$ .00300 x | 155.37 Therms = |  | 0.47   |
| Gas Charge                   | \$ .69940 x | 155.37 Therms = |  | 108.67 |
| Current Charges Before Taxes |             |                 |  | 148.84 |

**Taxes**

|                               |            |                 |        |
|-------------------------------|------------|-----------------|--------|
| Illinois Gross Revenue Tax    | \$148.84 x | 0.10 % =        | 0.15   |
| Chicago Municipal Utility Tax | \$148.84 x | 8.24 % =        | 12.26  |
| Illinois Gas Revenue Tax      | \$ .024 x  | 155.37 Therms = | 3.73   |
| Current Charges After Taxes   |            |                 | 164.98 |

Total Balance \$2,170.36

**CURRENT USAGE**

Billing Period 03-26-01 to 04-24-01 Days of Service 29

| Meter Reading         |                   | Difference<br>(100 Cubic Feet) |
|-----------------------|-------------------|--------------------------------|
| Previous              | Current           |                                |
| Meter Number P2589427 |                   |                                |
| 1685 Actual 03-26     | 1836 Actual 04-24 | 151                            |

Therm Conversion 151 x 1.029 BTU Factor = 155.37 Therms

**MESSAGES**

At the time of this statement, your account was past due. Please pay the amount shown today.  
For your convenience we now have toll free numbers, which are located at the top of your bill.

1,544  
Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

**PAYMENT COUPON**

ACCOUNT NUMBER: 7 5000 2158 2728

Please Pay By 05/16/2001

Account Balance

\$2,170.36

Amount Enclosed

CAR-RT SORT \*\*C012

CHARLES KIRTDOLL  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

PEOPLES GAS  
CHICAGO IL 60687-0001

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills.  
I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

477500021582728000070000021703600000

| Bill Date  | Account Number   | Payment Due Date | Amount Due |
|------------|------------------|------------------|------------|
| 08/27/2001 | 7 5000 2158 2728 | 09/18/2001       | \$2,287.54 |

**STOMER**

Name Charles Kirtdoll  
Account Number 7 5000 2158 2728  
Service Address 8430 S Burnham Ave FL 1  
Chicago IL 60617-2016  
Service Classification  
Heating Account Yes  
Next Meter Reading September 24, 2001

**SUMMARY OF CHARGES**

**Payments And Charges Since Your Last Bill**

|                     |            |
|---------------------|------------|
| Previous balance    | \$2,254.33 |
| Late payment charge | 33.21      |
| Balance             | \$2,287.54 |

Total Balance \$2,287.54

**MESSAGES**

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options. A late payment charge of 1.5% will be added monthly to the unpaid balance. It is important that you pay your final bill amount immediately to protect your credit rating. For your convenience we now have toll free numbers, which are located at the top of your bill.

5,482  
Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

**PAYMENT COUPON**

ACCOUNT NUMBER: 7 5000 2158 2728

| Please Pay By 09/18/2001 |                 |
|--------------------------|-----------------|
| If paid after 09/18/2001 | \$2,287.91      |
| Account Balance          | Amount Enclosed |
| <b>\$2,287.54</b>        |                 |

CAR-RT SORT \*\*C012



CHARLES KIRTDOLL  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

PEOPLES GAS  
CHICAGO IL 60687-0001

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

477500021582728000060000022875400000



July 31, 2003

RE: 0-5000-3110-4327  
8430 S Burnham Ave

W E WILSON  
2342 E 83RD ST  
CHICAGO IL 60617-1917

Your final gas bill of \$12.03, due 07-30-2003, for service used at the above address remains unpaid.

Payment arrangements are still available to you. Please contact our office within 10 days from the date of this letter. You can avoid further collection activity and additional expense by paying the outstanding balance.

If you have already paid your final bill, please disregard this letter.

Customer Care  
1(866)556-6001

24 hours a day, Monday through Friday, and on Saturday from 7 a.m. to 3 p.m.

401 S. State Street

1455 N. Milwaukee Ave.

1920 E. 95th Street



| Bill Date  | Account Number   | Payment Due Date | Amount Due |
|------------|------------------|------------------|------------|
| 02/20/2004 | 0 5000 3516 9581 | 03/15/2004       | \$396.76   |

|                        |  |
|------------------------|--|
| Name                   | Willie E Wilson                                  |
| Service Address        | 8430 S Burnham Ave FL 1<br>Chicago IL 60617-2016 |
| Service Classification | Rate 1 - Small Residential Service - Heating     |

**Delivery Charge**

|                 |             |                 |  |         |
|-----------------|-------------|-----------------|--|---------|
| Customer Charge |             |                 |  | \$9.45  |
| First 50 Therms | \$ .36375 x | 50.00 Therms =  |  | \$18.19 |
| Over 50 Therms  | \$ .11445 x | 376.30 Therms = |  | \$43.07 |
|                 |             |                 |  | \$70.71 |

### Environmental Charge

|                             |                    |                        |               |
|-----------------------------|--------------------|------------------------|---------------|
| <b>Environmental Charge</b> | <b>\$ .00720 x</b> | <b>426.30 Therms =</b> | <b>\$3.07</b> |
|-----------------------------|--------------------|------------------------|---------------|

## Gas Charge

|                   |                   |                        |                 |
|-------------------|-------------------|------------------------|-----------------|
| <b>Gas Charge</b> | <b>\$.62870 x</b> | <b>426.30 Therms =</b> | <b>\$268.01</b> |
|-------------------|-------------------|------------------------|-----------------|

## Taxes

|                       |            |               |   |                |
|-----------------------|------------|---------------|---|----------------|
| Chicago Municipal Tax | \$341.79 x | 8.24 %        | = | \$28.16        |
| State Tax             | \$341.79 x | 0.10 %        | = | \$0.34         |
| State Gas Revenue Tax | \$0.24 x   | 426.30 Therms | = | \$10.23        |
|                       |            |               |   | <b>\$38.73</b> |

### Total Current Charges

|                              |                 |
|------------------------------|-----------------|
| <b>Total Current Charges</b> | <b>\$380.52</b> |
|------------------------------|-----------------|

### Other Charges

|                                  |                |                |
|----------------------------------|----------------|----------------|
| <b>Service Activation Charge</b> | <b>\$16.24</b> | <b>\$16.24</b> |
|----------------------------------|----------------|----------------|

**AMOUNT DUE**

|                   |                 |
|-------------------|-----------------|
| <b>AMOUNT DUE</b> | <b>\$396.76</b> |
|-------------------|-----------------|

## Messages

Join the Budget Payment Plan today to help manage your winter gas bills. Simply pay \$167.24 instead of the amount due shown on your payment coupon. Your monthly budget payment will be \$151.00.

Cold weather is here. Natural gas prices are higher across the country. Take steps now to manage your gas bill. Visit [PeoplesEnergy.com](http://PeoplesEnergy.com).

Schellthorpe  
I call to put in my name

5,733

5,733 Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

**PEOPLES**  
**ENERGY.**  
Peoples Gas  
North Shore Gas

**ACCOUNT NUMBER:** 0 5000 3516 9581

CAR-RT SORT \*\*C012

WILLIE E WILSON  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

PEOPLES ENERGY  
CHICAGO IL 60687-0001

**Please Pay By 03/15/2004**

**Please write your account number on your check.**

Amount Due

**\$396.76**

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

**Please do not write or stamp below this line.**

430500035169581000010000003967600000

PEOPLES GAS  
CHICAGO IL 60687-0001